

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

236267

CERTIFICATED COMPANY INFORMATION

| | |
|-----------------------------------|----------------|
| Madison River Communications, LLC | |
| Company Name | FEIN/SSN |
| | (318) 388-9000 |
| Dbaf/ka | Telephone # |
| 100 CenturyLink Drive | |
| Mailing Address | |
| Monroe, LA 71203 | |
| City, State, Zip Code | |
| same | |
| Business Location | |
| Ouachita Parish | |
| City, State, Zip Code | |
| County | |

REGISTERED AGENT INFORMATION

| |
|---|
| Registered Agent: CT Corporation System |
| Mailing Address: 75 Beattie Place |
| City, State, Zip Code: Greenville, SC 29601 |

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

| | | |
|-----|---|--|
| A. | Durand Standard 100 Ryon Avenue Hinesville, GA 31310 | |
| | General Manager (Include address if different than above.) | |
| | (912) 408-2106 / (912) 368-6644 / durand.standard@centurylink.com | |
| | Telephone Number Facsimile Number E-mail Address | |
| B. | Felisa Bullock 720 Western Blvd., Tarboro, NC 27886 | |
| | Customer Relations /Complaints Representative (Include address if different than above.) | |
| | (252) 641-3121 / (877) 800-2737 / Execservices@centurylink.com | |
| | Telephone Number Facsimile Number E-mail Address | |
| C1. | same as "B" | |
| | Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.) | |
| | / / | |
| | Telephone Number Facsimile Number E-mail Address | |
| C2. | 1-800-366-8201 | |
| | Customer Contact (Toll Free Number) | |
| D. | Tim Walden 100 CenturyLink Drive Monroe, LA 71203 | |
| | Engineering Operations (Include address if different than above.) | |
| | (318) 362-1284 / (318) 362-1299 / tim.walden@centurylink.com | |
| | Telephone Number Facsimile Number E-mail Address | |
| E. | same as "D" | |
| | Test and Repair (Include address if different than above.) | |
| | / / | |
| | Telephone Number Facsimile Number E-mail Address | |

